

Information Disclosure Statement
USSN 09/990,766
November 19, 2004
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The filing of this Information Disclosure Statement (IDS) shall not be construed as a representation that a search has been made (37 C.F.R. 1.97(g)), an admission that the information cited is, or is considered to be, material to patentability, or that no other material information exists.

This IDS is being submitted after receiving an Office Action on the merits, but before receiving a Final Rejection or Notice of Allowance, and the Commissioner is authorized to charge Deposit Account No. 08-2025 \$180.00 (or any other required amount), which is the fee set forth in 37 C.F.R. § 1.97(c). A duplicate of this paper is attached. Thus, this IDS should be fully considered on the merits, in accordance with 37 C.F.R. § 1.97(d).

This paper is not being filed as a response to the Office Action issued September 20, 2004. A response to that Office Action will be made with a separate filing.

The filing of this Information Disclosure Statement shall not be construed as an admission against interest in any manner. (Notice of January 9, 1992, 1135 O.G. 13-25, at 25.) Also, the filing of this Information Disclosure Statement does not constitute a response to the pending Office Action, mailed September 20, 2004.

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The person making this statement is the practitioner who signs below on the basis of information supplied by an individual associated with the filing and prosecution of this application (37 C.F.R. § 1.56(c)) and on the basis of information in the practitioner's file.

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first-class mail in an envelope addressed to the "Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450", on November 19, 2004 by Shana Morda.



Respectfully submitted,



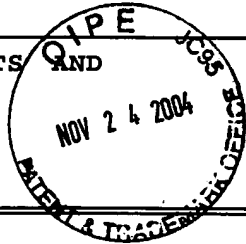
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Enclosures: Form PTO-1449 (modified) (2 pages)
Copy of documents listed on Form PTO-1449 (modified)

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Form PTO-1449 (Modified) Page 1 of 2	ATTY DOCKET NO. B-4398 619336-4	U.S. SERIAL NO. 09/990,766
LIST OF PATENTS AND PUBLICATIONS STATEMENT	APPLICANT(S) Stephen John HINDE, et al.	
	FILING DATE November 21, 2001	GROUP 2655



U.S. PATENT DOCUMENTS

EXAMINER INITIAL	DOCUMENT NUMBER	ISSUE DATE	NAME	CLASS	SUBCLASS	FILING DATE or 102(e) DATE IF APPROPRIATE
	5,907,351	5/1999	Chen et al.	348	14	
	5,929,848	7/1999	Albukerk et al.	345	326	
	6,067,095	5/2000	Danieli	345	473	
	6,085,148	7/2000	Jamison et al.	701	211	
	2002/0078148 A1	6/2002	Hinde et al.	709	203	
	2002/0082838 A1	6/2002	Hinde et al.	704	270.1	
	2002/0082839 A1	6/2002	Hinde et al.	704	270.1	

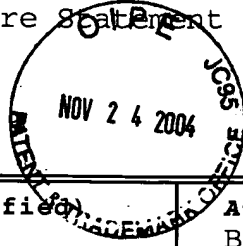
FOREIGN PATENT DOCUMENTS

	DOCUMENT NUMBER	PUBLICATION DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES/NO
	0 820 028 A2	1/1998	EP			
	0 829 996 A2	3/1998	EP			
	0 838 770 A2	4/1998	EP			
	2 320 843	7/1998	GB			
	99/26153	5/1999	WO			
	00/58867	10/2000	WO			
	01/28206 A1	4/2001	WO			

EXAMINER	DATE CONSIDERED

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

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OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

	"Applications," INTERNET: < http://www.cobrow.com/pages/applications.html > page 1 (January 21, 2000).
	"CoBrow Details," INTERNET: < http://www.cobrow.com/pages/docs/DetailsEnglish.html > page 1 (January 21, 2000).
	"The Cobrow Solution Dynamic Neighborhood," INTERNET: < http://www.cobrow.com/pages/bg-dynamic-vicinity.html > pp. 1-2 (January 21, 2000).
	Neff, T., "The Multimedia Contact Center: Corporate Facade or Human Face?," <i>The Fletcher School of Law and Diplomacy</i> , Submission as a half-MALD Thesis and satisfaction of outstanding P235 course requirements, INTERNET: < http://citeseer.nj.nec.com/345232.html > pp. 1-69 (April 10, 2000).
	"Previous Solutions Dynamic Directory Services," INTERNET: < http://www.cobrow.com/pages/bg-static-vicinity.html > page 1 (January 21, 2000).
	"References" INTERNET: < http://www.cobrow.com/pages/bg-references.html > page 1 (January 21, 2000).
	"Service Abstraction," INTERNET: < http://www.cobrow.com/pages/bg-abstractions.html > pp. 1-2 (January 21, 2000).
	"Service Components" INTERNET: < http://www.cobrow.com/pages/bg-components.html > pp. 1-2 (January 21, 2000).
	"Service Model" INTERNET: < http://www.cobrow.com/pages/bg-model.html > pp. 1-3 (January 21, 2000).
	"The Product: Vicinity Service," INTERNET: < http://www.cobrow.com/pages/products.html > page 1 (January 21, 2000).
	"Web Browser Loneliness," INTERNET: < http://www.cobrow.com/pages/bg-deficit.html > page 1 (January 21, 2000).

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